ACCESSIBILITY REGULATIONS FOR CONTRACTED SERVICES

In accordance with the Ontario Regulation 429/07, Accessibility Standards for Customer Service and Ontario Regulation 191/11, the Integrated Accessibility Standards Regulation, the Municipality of North Middlesex is required to train all third parties or persons who provide goods, services or facilities on behalf of the organization.

Contracted employees, third party employees, agents and others who deal with members of the public on behalf of the Municipality of North Middlesex must meet requirements of Ontario Regulation 429/07 and Ontario Regulation 191/11 with regard to training.

Training for the aforementioned regulations can be accessed online at the following website addresses:

☐ Serve-Ability: Transforming Ontario's Customer Service – http://www.mcss.gov.on.ca/en/serve-ability/index.aspx

☐ Access Forward: Training for an Accessible Ontario - www.accessforward.ca

☐ Ontario Human Rights Code - http://www.ohrc.on.ca/en/learning/working-together-ontario-human-rights-code-and-accessibility-ontarians-disabilities-act

Contracted services supplies are to ensure that training records are maintained, including dates when training is provided, the number of personnel who received training and individual training records. The suppliers are to ensure that this information is available to the Municipality of North Middlesex any time during the Term of the Contract.

I acknowledge the aforementioned accessibility regulations:

Company Name:_____ Date:_____

Authorized Official:_____

Signature Print Title