

Resident(s) of:
«SERVICE_ADDRESS»
«CITY» «POSTAL_CODE»

Account Number: «ACCOUNT»
Meter ID: «METER»

SECOND REMINDER NOTICE

Water Meter Maintenance Required

This is a reminder to book an appointment to have your water meter replaced. If you have already booked your appointment, please disregard this notice.

The Municipality of North Middlesex has launched a Water Meter Maintenance Project to replace existing outdated and malfunctioning water meters throughout the Municipality to improve the efficiency and reliability of our water system. This letter is to notify you that ICONIX is ready to perform the maintenance.

The Municipality has contracted ICONIX Waterworks to conduct the maintenance work for all residential and commercial properties that the Municipality is unable to read. You are receiving this letter due to this and will need you to book your appointment with them directly.

**IMPORTANT: WE REQUIRE ACCESS TO YOUR WATER METER.
Please contact ICONIX to book an appointment.**

There are two ways to book an appointment:

1. Call ICONIX Waterworks at 1-877-256-4763
2. Online: <https://iconixww.force.com/Appointments/s/>

There is no cost to the homeowner for the appointment or any work performed.

What do I need to do?

In order to complete your meter installation, ICONIX will require access to your main shut-off valve. An adult (18+ years old) must be home during the installation to provide access.

How long will the installation take?

Installations take approximately 30 minutes depending on the requirements of the particular residence or business. During this time, water is typically unavailable for approximately 15 minutes.

Thank you for your cooperation as we safely and efficiently complete the water metering technology upgrades across our municipality.

Sincerely,

Aubrey Jongsma
Engineering Technologist
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