

## MEDIA RELEASE

# NORTH MIDDLESEX ROLLS OUT SECURE, CONVENIENT, USER-FRIENDLY ONLINE UTILITY PAYMENT SYSTEM

**Parkhill, ON (September 28, 2021)**— The Municipality of North Middlesex recently partnered with Paymentus to launch a secure, convenient and user-friendly online Utility, Property Tax, Accounts Receivable and Building Department invoice bill payment system for customers. The new interface provides enhanced payment capabilities, enabling users to pay their bills faster, easier, and more conveniently.

The new system is highlighted by a digital user experience accessible by any web browser ready device and offers a “Pay Now” capability that allows for quick payment without having to register an account. Utility, Property Tax, Accounts Receivable and Building Department invoice payments can be made via Visa, Mastercard and American Express credit cards. The new online payment provides the ability to make bill payments using a credit card for the first time.

Online payment capabilities are made possible in collaboration with a third party partner – Paymentus. Paymentus is a leading provider of cloud-based bill payment technology and solutions and is a trusted partner of municipalities across North America. Paymentus maintains the highest degree of security measures, including Payment Card Industry Data Security Standard (PCI DSS) Level 1 compliance and certification – the highest level attainable. Paymentus charges a 2.5% convenience fee per transaction to cover payment processing costs. North Middlesex receives no additional revenue from the convenience fee.

To access the new portal, please visit: <https://secure1.paymentus.com/rotp/m40h>

